

Dear Patron,

After the countless hours Shen Yun has spent producing this season's all-new program for its patrons, and months of effort in the promotion by our local volunteers, it is heart-breaking to see you miss a chance to experience Shen Yun this year.

Due to the worldwide crisis caused by the COVID-19 outbreak, Shen Yun performances on April 8 through April 12, 2020 at Keller Auditorium have been rescheduled to 2021 with the following dates and times:

- **Wed Mar 3, 2021 7:30pm**
- **Thu Mar 4, 2021 2:00pm & 7:30pm**
- **Fri Mar 5, 2021 2:00pm**
- **Sat Mar 6, 2021 2:00pm & 7:30pm**
- **Sun Mar 7, 2021 1:00pm**

**Please hold on to your tickets. They are valid for the Shen Yun performances on Wed. Mar 3 – Sun. Mar 7, 2021 for the same seats, same time of the show and the same day of the week.**

If the date or time does not fit your schedule in 2021, you may exchange your tickets for another performance on other dates/times with no extra fee by contacting Shen Yun ticket hotline at 888.974.3698.

For patrons who cannot make it to the rescheduled shows, please consider the following options:

- Receive a gift certificate that may be used to purchase Shen Yun tickets anywhere in the world for the next season's performances.
- Donate tickets to Oregon Falun Dafa Association (OFDA) and receive a tax deductible receipt for the value of the ticket(s).

To make your selection and other inquiries, please use this link: [tickets.shenyun.com/myorder](https://tickets.shenyun.com/myorder)

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If you purchased your ticket(s) at Portland's box office or from a 3rd party, please contact them directly.

This is an unprecedented situation for Shen Yun performances in Portland and has unique financial repercussions for the local presenter, the Oregon Falun Dafa Association (OFDA). As a non-profit organization entirely run by volunteers, we are dedicated to bringing true, traditional culture to Oregon and SW Washington audiences. We rely solely on ticket sales to support this exceptional cultural event. **Transferring your ticket(s) to a rescheduled date or making a**

**donation supports Shen Yun's performances in our area in this uncertain time and would be greatly appreciated.**

All requests for gift certificates, ticket donations, and refunds must be received by June 30, 2020.

Please contact Shen Yun ticket hotline by phone at 888.974.3698 or email at [pdx.shenyun@gmail.com](mailto:pdx.shenyun@gmail.com) for further assistance.

Due to the sudden increase of requests and inquiries we are receiving, email & hotline responses may be delayed. Thank you for your understanding.

Oregon Falun Dafa Association (OFDA)  
Shen Yun Presenter in Oregon